GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:242
ANSWERED ON:26.04.2016
Launch of NERS
Jaiswal Dr. Sanjay

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Government proposes to launch a National Emergency Response System in the country;

(b) if so, the details thereof;

(c) whether the Government has received any suggestions/concerns from any State in this regard and if so, the details thereof; and

(d) the details of the plan to integrate the emergency services with different State departments considering that there are wide differences between different State agencies?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI HARIBHAI PARATHIBHAI CHAUDHARY)

(a): Yes, Madam.

(b): The "Nationwide Emergency Response System" project that seeks to establish a modern emergency response system by connecting police with the citizens. It includes integrating Police and other ER services such as Ambulance, Fire etc. . The project includes establishment of an
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Integrated Computer Aided Dispatch (CAD) platform for supporting Geographical Information System (GIS) based call taking and Geographical Positioning System (GPS) based Police vehicle dispatch to respond to emergency calls. The proposed system is to be implemented in 114 identified cities that include 54 cities having a population of more than four million, and 41 highly crime prone districts.

(c) to (d): The project would be funded and implemented Centrally. The Centre would coordinate with States/UTs to roll out the proposed system. Vehicle dispatch system would be managed by States/UTs. Also, the present emergency contact services in the States/UTs would be utilized in parallel till the proposed system matures. An MoU has been signed by the Centre with three States so far. The MoU has been circulated to other States for similar action.

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